The Tourismo right-hand drive.

Different for everyone. Perfect for you.

Mercedes-Benz
The standard for buses.
Dawn of a new era.

Secure a decisive advantage—and the satisfying feeling of having done your best for your driver, passengers and your company. The Tourismo is more comfortable and flexible than ever before. As the standard model or flagship, it is the economic all-rounder for all segments.

The large choice of engines and vehicle lengths enables a closely tailored configuration. Form and function are in perfect balance so that there are no limits to your aspirations. Unmatched in its versatility, profitability, and equipped with the most advanced safety technology, it is the ideal choice.
Different for everyone.
Perfect for you.

Comfort. The Turismo invites you on board through an ample and comfortable entrance. Moreover, curved handrails make boarding the coach easier. Special service sets and optional charging facilities with USB and 230-volt sockets at every seat ensure a pleasant journey and enough power for electronic devices. Also, the onboard galley makes long journeys comfortable.

Driver’s workspace. The driver benefits from the clearly laid out, comfortable Comfort Cockpit which features a multifunction steering wheel, instrumentation with a high-resolution colour display, as well as a state-of-the-art electronic key system.

Interior space. The interior equipment can be configured exactly to your requirements. The Softline or the very comfortable Luxline offer everything your passengers could wish for. The seats can be fitted with comfortable headrests and adjustable foot rests, making the journey even more pleasant. A wide range of different cover designs, fabrics and materials offer your new coach an individual look.
Green light for a new era: Perfection in Viper Green or Platinum Silver.

Now the colour comes into play. The paint finish in bold Viper Green draws full attention to the Tourismo and confidently sets the tone. Its freshness and strength underscores the striking design. Alternatively, in Platinum Silver the Tourismo also makes a dazzling appearance. The classic coach imparts value in every nuance, leaving a lasting impression.
A new era in the business segment. Never was a coach from Mercedes-Benz so comfortable, safe and efficient. Never has it suited your needs so perfectly. Because with its wide choice of engines, lengths, assistance systems, and equipment options, the Tourismo can be configured individually in a wide variety of ways, and offers real highlights for you and your passengers: striking design, versatility, superior economy, and the most advanced safety technology.

Because efficiency counts. The Tourismo’s distinctive design is timelessly elegant. Form and function work hand in hand and represent the basis for maximum efficiency. Thanks to the aerodynamics of the high-decker which have been improved down to the last detail, the fuel consumption drops remarkably low. Even the flush-mounted driver windows and “AquaBlade®” windscreen wipers are not only visual highlights with their dynamic design, they also minimise fuel consumption and driving noise. And the Tourismo can do even more: the automatic body lowering available as an option saves fuel at motorway speeds. The rear windows complete the styling with the Star typical of the brand.

A true adaptation artist. The Tourismo offers a host of equipment features, which can be exactly tailored to your requirements. These include the separate daytime running light of the H7 headlamps, or the optional bi-xenon headlamp— for greater safety through better visibility. Equipment options such as puddle lighting when reversing, electric folding exterior mirrors, and roof hatches with rain sensor make your coach as forward looking as your company.
Always different. Always perfect.

Its numerous customisable features make the Tourismo the ideal choice for your every requirement.

1. Steering into the future.
With the multifunction steering wheel, instruments such as the Coach smartInfotainment can be selected conveniently using function keys.

2. Optimum visibility for greater safety.
A glare-free display provides all information at a glance, thus ensuring even greater road safety.

3. The perfect seat.
The comfortable Softline upholstery provides particularly high seating comfort.

4. Streamlined exterior.
Aerodynamic surfaces and swage lines reduce fuel consumption and increase profitability.

5. Design with vision.
Modern design with distinctive, contemporary styling, superior quality and the best of safety standards. A range of fittings which can be adapted to suit individual tastes.
Choice of options redefined.

The Tourismo combines maximum comfort, reliability and outstanding economy. Right from day one, the all-rounder pays off. Choose from four different models with two or three axles between 12.30 and 13.90 metres.

**Capacity:**
Up to 60 passengers

**Luggage compartment capacity:**
Up to 12.1 m³

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**The Tourismo**
- Length: 12.30 m
- Passengers: 53
- Engine: OM 936/OM 470

**The Tourismo M/2**
- Length: 13.10 m
- Passengers: 57
- Engine: OM 936/OM 470

**The Tourismo M/3**
- Length: 13.10 m
- Passengers: 59
- Engine: OM 936

**The Tourismo L**
- Length: 13.90 m
- Passengers: 60
- Engine: OM 936
OMNIplus service network is available to you with tailored mains on the road for a very long time — working hard required only after up to 120,000 km*, the Tourismo also due to long maintenance intervals with oil changes for your fleet organisation. For this reason, Mercedes-Benz offers a variety of options for your tour. Through the worldwide availability of the OMNIplus service network, it is easy to obtain service and the OMNIplus Center and Mercedes-Benz Financial Services.

Investment
Investment in a new coach is a decision that needs to be planned with the utmost care. We will listen to you carefully in order to fully meet your requirements and to find the perfect vehicle for you. Economical and powerful OM 470** engines, high-quality interior, numerous safety aids and a comprehensive range of comfort features make the Tourismo a top-class coach. The service package is also tailored to your application: with OMNIplus ExpertHandling and tailored OMNIplus driver training, you can selectively influence both factors.

Residual value
A full value is achieved on investment is reached once after all the residual value is maximised. In order to reach a full residual value, it is essential to have a well maintained and a well maintained vehicle at the end of the useful life. In addition, with many vehicles, mercedes-benz offers a fixed price guaranteed as the complete package and even a guarantee on the complete vehicle, as well as extended testing and training offers are part of Mercedes-Benz Financial Services.

Consumption
There are several things you can do to drive a coach more efficiently. Approximately a third of the costs incurred can be actively influenced. Special equipment options such as the Predictive Powertrain Control (PPC) anticipatory cruise control system for automated and manual transmissions, and Eco Driver Feedback (EDF) with individual tips on driving style, help your driver to further reduce the energy consumption.

Maintenance
Every coach costs money. The Tourismo saves it.

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Digital services for your Mercedes-Benz.

Your new service world: the OMNIplus ON portal combines all the digital services you need. OMNIplus ON integrates existing as well as new services such as OMNIplus Uptime—for the intelligent networking of vehicle, driver, company and service. With a single portal, you can take advantage of personalized access to a variety of services. OMNIplus ON Advance monitors the technical “health status” of the fleet and ensures the highest possible vehicle availability. OMNIplus ON Monitor guarantees the best possible efficiency in operational fleet management. OMNIplus ON Drive simplifies many of your drivers’ daily tasks while making communication more efficient. OMNIplus ON commerce enables open parts to be procured around the clock from the OMNIplus eShop.

More information is available at www.omniplus-on.com

OMNIplus Uptime—Thinks ahead. Keeps you on the road.

The intelligently connected service for maximum vehicle availability. With the optional OMNIplus Uptime, a service is available to you which automatically identifies a repair or maintenance requirement and, depending on the urgency, forwards it to the pan-European OMNIplus 24h SERVICE, an authorized service center or yourself. In doing so, OMNIplus Uptime differentiates between three levels of urgency: avoiding breakdowns, proactive repair and maintenance management and transparency regarding pending maintenance measures. With OMNIplus Uptime, breakdowns can be reduced and workshop stays ideally planned. This increases vehicle availability while lowering your overall costs. The technical prerequisite for the use of OMNIplus Uptime is an installed Bus Data Center.

OMNIplus ON—Your new service world: the OMNIplus ON portal combines all the digital services you need.

Your new service world: the OMNIplus ON portal combines all the digital services you need.
In the development of innovative drive technologies, Mercedes-Benz remains true to its role as a leader in innovation. The BlueEFFICIENCY Power engines with BlueTEC 6 are impressive for their high environmental compatibility and economy. Engine, transmission, drive axle, and exhaust gas aftertreatment—the drive components of the Tourismo are all from a single source and therefore perfectly tailored to each other.

**Powerful performance.** State-of-the-art in-line six-cylinder engines of the latest generation work in the rear. With a displacement of 7.7 litres or 10.7 litres, they are compact but nevertheless powerful. Depending on the model, the power output ranges from 260 kW (354 bhp) to 335 kW (456 bhp).

**Long maintenance intervals.** With the OM 470 engine, the first particulate filter change is only required after 360,000 kilometres in touring applications, followed by change intervals of 240,000 kilometres. In overland and tourist applications, oil in the OM 936 engine must be changed every 90,000 kilometres, and in the OM 470 engine every 120,000 kilometres.

**Even more savings potential.** Thanks to the optimised aerodynamics with a Cd value of 0.33, consumer load management, demand-related raising of the engine idle speed, and optimised battery charging, it has been possible to lower fuel consumption even further. Even more savings potential are available with the optional electronic assistants Predictive Powertrain Control and Eco Driver Feedback.

**Optimal power transmission.** In the Tourismo with the OM 470 265 kW engine, power transmission is performed by the six-speed manual transmission from Mercedes-Benz manufactured in-house. However, companies prefer to opt for the fully-automated eight-speed Mercedes-Benz GO 250-8 PowerShift transmission operated from the steering wheel stalk shift lever. This transmission specially developed for coaches impresses with its perfectly matched gear ratios together with the equally smooth and fast gear shifts. It takes the strain off the driver, the drive train and clutch.

In practice, high flexibility and powerful acceleration even at low speed are particularly important as they offer the driver optimal transmission of power from the engines.

**A secure investment.** Companies also benefit from the low energy consumption, the great reliability, and the long maintenance intervals. These characteristics make the Tourismo a highly cost-effective vehicle, whose purchase is rapidly amortised.

The best drive: Innovation.
Efficiency for our customers was the maxim when we developed the Tourismo. The broad spectrum of features enables a more targeted selection to meet the requirements, thereby offering the best conditions for profitable operation. So as an entry level power unit based on the proven drive concept of the in-line six-cylinder is the OM 936 with a displacement of 7.7 litres. Then comes the OM 470 with a displacement of 10.7 litres. The focus is on an engine power output of 290 or 315 kW (428 bhp).

The Mercedes-Benz OM 470 engine. The heart of the powertrain is the in-line six cylinder OM 470 with a displacement of 10.7 litres and three power ratings between 265 kW (360 bhp) and 335 kW (456 bhp). It combines high driving dynamics with low energy consumption. The engine with BlueTEC 6 diesel technology is environmentally friendly and economical thanks to Selective Catalytic Reduction (SCR). With an OM 470 rated at 265 kW power transmission is performed as standard by the six-speed manual transmission manufactured in-house. Optionally, the comfortable, smooth-shifting automated eight-speed Mercedes-Benz GO 250-8 PowerShift is also available.

The top-of-the-range OM 470 engine with 335 kW (456 hp). It combines high driving dynamics with low energy consumption. With its variety of available engines, the Tourismo adapts perfectly to your company and your specific applications.

The Mercedes-Benz OM 936 engine. For customers with a focus is on maximum economic efficiency, the ideal choice is the compact OM 936 with a displacement of 7.7 litres and a power rating of 240 kW (326 bhp), coupled with the manual six-speed Mercedes-Benz GO 190-6. Given the appropriate topography and intended use, it offers maximum efficiency at minimal cost thanks to its comparatively low purchase price.

Invest in an economical engine.
As soon as you come on board: Design and comfort for a sense of well-being.

Spacious, friendly and well-appointed—that is the reception for passengers presented by the interior of the Tourismo. The wide doors in the extended front entry and curved handrails make boarding easier, just like the kneeling function, which is already now part of the standard equipment of the Tourismo.

Outstanding comfort. Numerous racks and stowage options make for a tidy, spacious interior. The multipanel roof dome blends seamlessly into the luggage shelves at the sides. The spacious feeling is particularly pleasant thanks to the powerful air conditioning system* with fully automated two-zone control. Two separate circuits for heating and climate control ensure a uniform temperature inside the vehicle.

Perfectly matched. An innovative approach has been taken with the attractive colours and forms in the interior design. This looks impressive with coordinated warm grey tones as standard. The colours harmonise perfectly with the different fabrics and trim options, which are available on request in the versions Piano black, Mocha oak, or Metal mesh.

Just the way you want it. Whereas Piano black makes the trim elements gleam with a sleek black finish, Mocha oak with its multifaceted grain lends the interior a naturalness and warmth. Metal mesh makes the trim surfaces look modern and sporty. Even in the Basic version the Tourismo has a convincing appeal with its high-quality appointments, and can be upgraded and enhanced exactly as desired: with various interior colours, floor coverings, seat backs, sidewall trim, luggage racks, service sets, and ceilings.

We take safety seriously. More safety for passengers and drivers: UN ECE Regulation 118.

The new version of UN ECE Regulation 118.02 requires newly registered buses from summer 2020 to have additional fire test certificates for materials in the engine compartment, and engine Brexit certificates. Having the greatest possible safety is a core value for Daimler Buses and compliance with the statutory requirements a self-evident duty. Therefore all materials now used in the interior of our buses are being tested, and where necessary respecified.

The modifications extend to plastics and are not noticeable to the eye or touch. As part of qualification in accordance with the UN ECE Regulation 118.02 the collection of new seat cover materials is also being changed. The only restriction will be on the variety of colour shades and patterns (designs) available. The quality requirements of Daimler Buses for the materials of the seat cover in its collection will remain at the existing high level. We would ask you to be aware that the appearance and feel of the materials illustrated in this brochure may change due to these design optimisations in the interest of safety.

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Depending on the application, the passenger compartment can be equipped with a focus on comfort or functionally. Features include the popular TravelStarEco (TSE) seating, which is available with velour armrests, lateral adjustment of the side seats, adjustable backrests and footrests. There are also two additional upholstery variants. In the stylish Softline version, the configuration options are almost limitless. The Luxline upholstery meets the requirements for maximum comfort.

**Standard upholstery**
Combines comfort with economy.

**Luxline**
The name says it all.

**Softline**
- Comfortable upholstery with additional fleece lining
- Integral backrest and cushioning
- Adjustable backrest and footrests
- Mercedes-Benz Star on the backrest optional

Here the focus is on comfort.
Whether in traditional coach travel or long-distance service, passengers continue to demand more, particularly in terms of connectivity and passenger information systems. The Tourismo has been turned into a travelling hotspot; it can be equipped with a WLAN router for a fast Internet connection so that passengers can surf the web in comfort during their journey. To ensure the best possible entertainment, a variety of music or movies can also be made available to passengers via the Coach MediaRouter. Moreover, the Router also contributes to the safety of the bus. Every time the vehicle is switched on or off the anti-theft function sends you an email or SMS with the actual position via GPS.

Connect and go:
Perfectly networked.
There is nothing more important to passenger safety than a focused, relaxed driver. This is why Mercedes-Benz has made every effort to make the driver’s workspace in Tourismo touring coaches as clearly laid-out and ergonomics as possible.

Driving pleasure included. The superiority of the Tourismo also becomes apparent behind the steering wheel. The Comfort Cockpit features a well-positioned joystick, high-quality surfaces and superb comfort.

Full comfort – full control. The basic design, including the multifunction steering wheel and state-of-the-art instrument system, is identical in both models. All instruments are clearly arranged and easy to reach without altering the seating position. The multifunction steering wheel and high-resolution TFT colour display with intuitive, easy-to-use Stacks and Cards menu make working behind the wheel easier. Additionally, the Coach smartInfotainment (CMS) is integrated in a double-DIN version.

The anti-glare display provides all the important information at a glance, and assists the driver when requested with more information, such as tour data or fuel consumption. The driver is thus able to direct his or her full attention to the road—a significant contribution to driving safety. The driver will also find storage options and spacious lockers. The refrigerator* in Cockpit Basic Plus offers a volume of 54 litres, and the cockpit can be combined with a till and payment system. As an option, a safe can be located in a step.

Additionally, the cockpit features the Basic Key electronic key system. Optionally, the system can be extended to the Standard Key with remote-controlled central locking.

* See comment *** on page 18.

The place for driving pleasure:

Cockpit Comfort.
One thing is certain: Everything is safe.

Uncompromising safety and unrivaled usability values—that’s what the Tourismo stands for. Tourism coaches have been among the safest in their class for generations, with each vehicle being equipped with comprehensive standard technology that has long set the benchmark in this respect. The ultra-modern safety and assistance systems ensure that the Tourismo offers even greater protection.

The benchmark in the busness segment. The Tourismo sets all-new standards with its sophisticated standard safety technology. Numerous electronics have been integrated to assist the driver and prevent accidents. These include Active Brake Assist 4 (ABA 4), Adaptive Cruise Control (ART), Lane Assist (SPA), and Active Lane Departure Warning (LDW) detection. Another unique feature in the Tourismo segment is the Front Collision Guard (FCG) to protect the driver and attendant in the case of a frontal collision. This safety technology with ABS, Electronic Stability Program (ESP®), Lane Assist (SPA), and Lane Light Sensor ensures a very positive driving experience.

Active Brake Assist 4 (ABA 4)

Regrettably, the Adaptive Cruise Control (ART) function, Active Brake Assist 4 (ABA 4) aims to warn the driver prior to a collision with an obstacle and independently brakes the coach. To this end, the radar-controlled system constantly scans an area of up to 250 metres in front of the lane in the coach’s turning curve and can also take on the task of a lane changing assistant, in which case it operates with the same warning cascade.

Additionally, a warning message appears in the central display. If the driver initiates or continues an action that could lead to a collision, an additional visual warning is given: the LED light flashs several times red with higher brightness and then permanently. In addition to this, a tactile vibration acts as a warning in the driver’s seat. Moreover, Active Brake Assist 4 warns the driver of stationary obstacles in the coach’s turning curve and can also act as a warning in the driver’s seat. In such situations in a timely manner when turning.

Active Drive Control (ART)

Regrettably, the Adaptive Cruise Control (ART) feature relaxes the driver by maintaining a constant distance—defined by the driver—from the vehicle ahead, based on continuous measurements. This not only increases safety on country roads and highways, but also conserves energy. A radar system, which guarantees outstanding functionality even under poor weather conditions and in the dark, monitors a distance of up to 250 metres in front of the vehicle and to the full width of the road.

Should a variably defined security distance to the vehicle driving ahead be undercut, Active Drive Control (ART) slows down the coach so that the safety zone is maintained. Many near-collision situations can therefore be avoided. Unlike the emergency assistant Active Brake Assist 4 (ABA 4), ART initiates a smooth braking with a maximum of 20 per cent of its possible power.

One thing is certain: Everything is safe.
Leaving a lasting impression.

The Tourismo has many faces—and each one is unforgettable. It takes you with it on every journey and transforms it into a comfort experience. That is enthusiasm made by Mercedes-Benz. Get started with the Tourismo at a new level of quality and expressive power. Set off into a new era.
Contact us today if you want to set standards for tomorrow.

OMNIplus Service for your pit stop. OMNIplus ensures you save time and money. Increase the operational readiness of your fleet with the comprehensive BusDepot Management service, or take advantage of the flexible BasicPlus and Premium service contracts for repair and maintenance. Choose from the various annual mileages, and combine those with the service life that fits the requirements of your company. OMNIplus is also your point of contact for original parts and accessories, as well as reconditioned parts with certified quality. Whether you need a V-belt, blower or brake discs - OMNIplus has the right original part for your Mercedes-Benz bus or coach.

OMNIplus service on the move. OMNIplus ensures that your Mercedes-Benz stays on the road – e.g. with the most extensive bus-specific Service Network in Europe with more than 600 authorised Service Points as well as the highly advantageous ServiceCard. The reliable 24h. SERVICE is also being further optimised through Telediagnosis. Preventive service is possible with OMNIplus Uptime*. With Telediagnosis and the OMNIplus Uptime service, OMNIplus also delivers reliable assistance in the event of a breakdown.

It’s safe to say you’ll get the right training. Our experienced OMNIplus training specialists offer practical solutions for current training, be it safety, environmental, vehicle or emergency training, the latest technical knowledge for repair and servicing work, or training for drivers or workshop staff. OMNIplus provides the right training for every requirement. www.omniplus.com

The partner for your used vehicle. BusStore, the brand for pre-owned vehicles in Europe, is your reliable partner for the sale of your bus. If you decide to buy a new Mercedes-Benz bus, you can trade in your used vehicle at a price in line with market conditions.** Your Mercedes-Benz contact person will handle the details and process the entire transaction with BusStore. www.bus-store.com

Financial services for buses and coaches. Mercedes-Benz Financial Services** is the specialist for high-performance finance solutions for Mercedes-Benz coaches and buses. Because we know the industry and its requirements inside out, you can count on extremely competitive financing, leasing and insurance services. Our experts will advise you personally and develop highly attractive offers for you. For instance, over and above standard financing, we also offer seasonal rates or final instalment financing to enable you to remain financially flexible, or even fully customised financing strategy to meet your individual needs.

* The technical requirement for the use of OMNIplus Uptime is a built-in Bus Data Center.

** This service is not available in all countries.
Important for you. Important for us. Technical data stored in the vehicle.

Electronic vehicle components (e.g. Engine Control Unit) contain data storage for vehicle technical data, including but not limited to Diagnostic Trouble Codes in the event of a malfunction, vehicle speed, braking force, or operating conditions of the Restraint System and Driver Assistance Systems in case of an accident (no audio and no video data recording). This data is either stored as a volatile e.g. Diagnostic Trouble Codes, over a short period of time (a few seconds only) e.g. in case of an accident or in aggregated form e.g. for component load evaluation. The data can be read using interfaces connected to the vehicle. Trained technicians can process and utilise the data to diagnose and repair possible malfunctions. The manufacturer can use the data to analyse and improve vehicle functions. When requested by the customer, technical data can form the basis of additional optional services. In general, data from the vehicle is transferred to the manufacturer or a third party only where legally allowed, or based on a contractual customer consent in accordance with data protection laws. Further information regarding storage of vehicle technical data is provided in the vehicle owner’s manual. Mercedes-Benz Buses and Coaches naturally handles customer data confidentially.

About the information in this brochure.

Information about the product is subject to change after this brochure went to press (04/19). The manufacturer reserves the right to make changes in the design or form, deviations in colour, and changes to the scope of supply during the delivery period, insofar as the changes or deviations are reasonable for the customer, having regard to the interests of the seller. The illustrations may also show accessories and special equipment optional extras that do not form part of the standard scope of supply. Colours may vary for typographical reasons.

This brochure may also contain models and support services that are not available in some countries. Statements about statutory, legal and tax regulations and their effects are only applicable in the Federal Republic of Germany at the time this brochure went to press. Therefore please contact your Mercedes-Benz sales representative for the latest binding version.

www.mercedes-benz-bus.com